



THE AMERICAN COLLEGE, MADURAI

(An Autonomous Institution Affiliated to Madurai Kamaraj University)

Re-accredited (2nd Cycle) by NAAC with Grade "A", CGPA – 3.46 on a 4-point scale

Backlog Arrear Examination, March 2021

COM/CME 1209/CME 2221

CREATIVE LEADERSHIP

Duration: 2 Hours

Max.: 60 Marks

Answer any **FOUR** Questions

4X15=60

1. Discuss the leadership styles with appropriate examples.
2. Elaborate the numerous factors leading to stress.
3. Describe the process of change and state how will you overcome the resistance to change.
4. How would you handle inter group and individual conflicts?
5. Justify the reasons and importance of building teams.
6. Suggest the techniques for crisis management.
